

UNIVERSITY PARENT
GUIDE



2010

**California State University,
San Bernardino**

CAMPUS RESOURCES – LOCAL INSIGHT – HELPFUL INFORMATION

Welcome!

University Parent Media works closely with institutions around the country to bring together the most relevant, timely information into one all-inclusive resource.

We have published this guide with the mission of helping you easily navigate the university and its surrounding community. Ultimately we hope these resources help nurture your connection and involvement in your student's college years!

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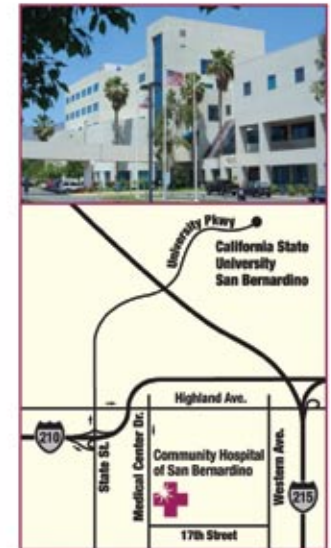
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- Online "Find a Doctor" database
- Inpatient and outpatient surgery
- Women's and children's services



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www.CHSB.org



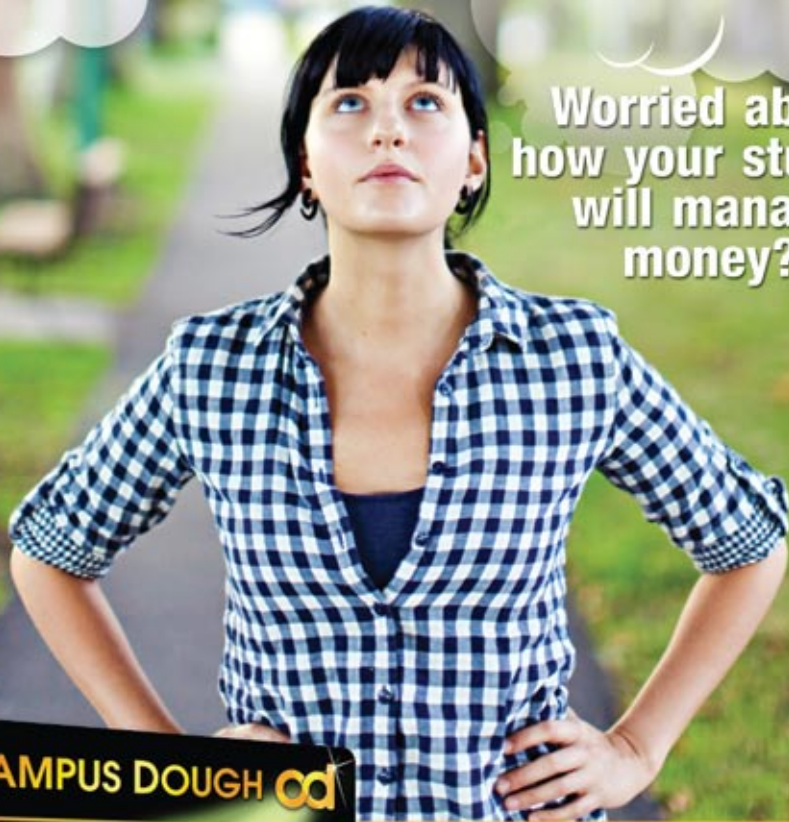
Community Hospital of San Bernardino

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Welcome to California State University, San Bernardino

A Greetings Coyote Family Members,

Congratulations to you and your student for selecting Cal State San Bernardino and welcome to the Coyote Family! The support you give your student during his or her college years is one of the most valuable gifts you can give. We at CSUSB are committed to supporting them on this educational journey as well.

The purpose of this family guide is to highlight events and topics that will be of interest to new members of the CSUSB family. We want you to experience all that CSUSB has to offer. This publication will offer some ways for you to get involved. You will also find some great ideas you can share with your student about campus life and resources.

Our committed faculty, staff and administrators work around the clock to make sure your student will have the best educational experience possible.

Equally, we want to extend our hand to you and let you know that we value your input, comments, and suggestions as our campus continues to grow. There has never been a more exciting time to be a part of the Coyote Family. Committed family members, new buildings, award-winning programs, nationally ranked sports teams, and highly acclaimed faculty members make this campus an untouchable force in the Inland Empire. We are grateful that you are part of our winning team!

It is our goal to make the next few years wonderful and exciting for your entire family. We welcome you, and are looking forward to getting to know you better.

Cordially,

Mark Hartley
Member, Student Orientation Advising and Registration (SOAR) Advisory Committee
Director, Student Leadership & Development ■

About CSUSB

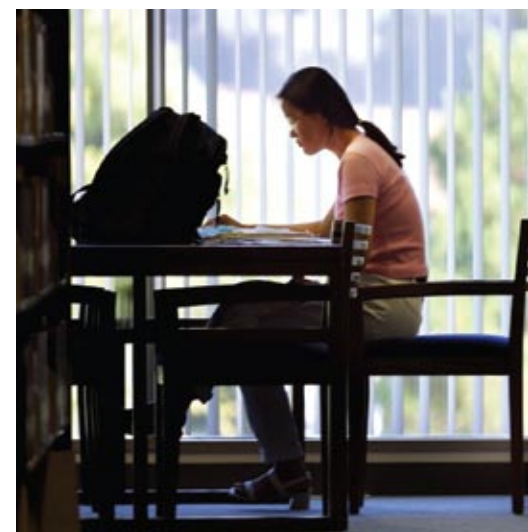
A young, vibrant university, California State University, San Bernardino is one of the fastest growing universities in California, largely because of its expanding service area of San Bernardino and Riverside counties, which covers 27,000 square miles – a territory larger than 10 states in the nation. More than 65,000 students have graduated from CSUSB, including many who work in Southern California and make a major positive impact on the economy. Founded in 1965, CSUSB currently enrolls more than 17,500 students and employs more than 2,100 faculty and staff.

The university offers more than 70 traditional baccalaureate and master's degree programs and a wide variety of education credential and certificate programs, including many that have earned national recognition. Its business and entrepreneurship programs are nationally respected, as evidenced by CSUSB's 2006 ranking of fourth in the United States for graduate entrepreneur programs. Cal State San Bernardino is distinguished as the first Inland Empire university with prestigious national accreditation for its College of Business and Public Administration.

The university's programs in computer science, geographic information and decision sciences, psychology, health, kinesiology, English, public administration, accounting and finance, and many others are all highly regarded.

The university's student population is one of the most diverse in California, with a student enrollment so diverse that there is no majority ethnic group on campus.

The growth of the region has meant continued capital development for the university, which continues to construct new facilities to provide students, faculty and staff with an excellent learning and working environment equipped with superior technological capabilities. Recent projects include the Chemical Sciences Building, Student Recreation and Fitness



Center, University Village student housing complex, the expanded Santos Manuel Student Union, the renovated biological sciences and physical sciences buildings, the College of Education Building, two new parking structures and a new perimeter road to serve the 430-acre campus.

CSUSB claims the largest indoor campus arena in San Bernardino and Riverside counties (Coussoulis Arena) and a renowned visual arts gallery and museum in the Robert V. Fullerton Art Museum, one among only 4 percent in the United States that are accredited by the American Association of Museums. ■



Academic & Advising Services

The primary purpose of the academic advising program at California State University, San Bernardino is to assist students in the development and implementation of meaningful educational plans that are compatible with their life goals. The program provides opportunities for students to assess their interests and academic abilities, encouraging the fullest intellectual development of students, and providing an environment in which students can learn about the full array of educational opportunities available to them.

The Office of Advising & Academic Services advises and counsels students who are:

- Undeclared
- On Academic Probation
- Subject to Disqualification
- Enrolled in Remedial Math &/or English
- Need to file an academic university petition

General Education Advising

The information below will help guide your student in understanding more about the General Education Program. However, if your student has advising general education requirements, they can come to our office to schedule an appointment with one of our advisors. They can call us at (909) 537-5034 or email us at askcsusb@csusb.edu. ■

Cal State University San Bernardino, Departamento alimenticio (Cafeteria)
Ofrece plan de comida para sus necesidades alimenticias.

Tambien ofrecemos planes alternativos con porcentaje agregado con su deposito. Nos esforzamos para mantener las actuales tendencias de cocina incluyendo sus comidas preferidas como son; Comida clasica, Internacional y vegetariana. Ademas ofrecemos informacion nutricional en los diferentes y convenientes lugares a traves de nuestro campo universitario.

Los invitamos que nos llamen a los siguientes numeros telefonicos:
Plan de comida - 909-537-3714
Para deposito con porcentaje agregado (Dining Dollars) - 909-537-3917
<http://csusb.dining.com/plans.html>



Plan de comida
\$2,046 (El otoño, El invierno, La primavera) - Si ingresa por completo
\$2,076 (El otoño, El invierno, La primavera) - Los Plazos (\$10.00 por pago)

Para deposito con porcentaje agregado (Dining Dollars)

\$50.00 depósito	\$55.00 añadido a su cuenta
\$100.00 depósito	\$115.00 añadido a su cuenta
\$230.00 depósito	\$245.00 añadido a su cuenta
\$500.00 depósito	\$565.00 añadido a su cuenta

Frequently Asked Questions

Q. What placement tests are students required to take?

A. The English Placement Test (EPT) & Entry Level Math (ELM) exam. If you scored high enough on your SAT, ACT or AP, you can be exempt from taking these tests. Check the link to our website for the exemption scores.

Q. Why should I encourage my student to take Freshman Seminar?

A. The Freshman Seminar (USTD 100a, 100b) is available for all 1st-year students in their 1st quarter at CSUSB.

Q. When do students register for classes and what are the deadlines?

A. They can get the procedure on how to register and find out about important deadline information by going to MyCoyote.

Q. Is there a student handbook or academic guide available?

A. Yes. Have your student "contact the Advising & Academic Services Office for a copy.

Q. How does my student get help picking classes if they are undeclared?

A. Have them contact Advising & Academic Services by calling (909) 537-5034 and set up an appointment with one of the advisors.

Q. How do students get help picking classes if they have a major?

A. Each major has a department. Contact their office to find out about their advising schedule.

Q. What is the S.T.A.R.S program?

A. It stands for Student Transition Advising & Retention System. It is a program to help new freshmen undeclared students transition from high school, find a major, and stay in good standing.



Q. Is there on-line or Email advising available?

A. Yes, there is an Email advising where you can ask any question related to the university. askcsusb@csusb.edu

Q. I need help with explaining what General Education is. Where can I go?

A. You can contact our office and meet with one of our advisors to help you explain the different General Education requirements.

Q. How can students find out about all of the courses they've taken and what requirements they need in order to get their degree?

A. They can download a copy of the PAWS (through MyCoyote) which has the information you need.

Q. My student is struggling with a class and needs help. Where can I go to get this help?

A. The university has a few academic support programs which can help. <http://advising.csusb.edu/acasup.html>

Q. Are there any tutors on campus?

A. Yes. Contact the Learning Center by visiting their website. www-uqs.csusb.edu/lc ■



Four-Year Graduation Pledge Program

California State University, San Bernardino is committed to assisting students in reaching their goal of a baccalaureate degree in the shortest time possible. With careful planning a student can graduate in four years. The campus has consistently worked to plan an academic schedule and degree requirements which can be taken by students willing to devote their time and energy to full-time enrollment and study. Many students have found it possible to graduate in four years (12 quarters) of full-time study. We believe well qualified, hard working students who have met all entrance requirements upon graduation from high school should set as their goal the completion of an undergraduate program without loss of time. We are prepared to help students reach this goal.

Full-time enrollment and involvement in campus life and activities will make the years at Cal State stimulating, engaging and rewarding. A healthy balance of study, work and leisure is critical to academic success. The careful integration of classroom study, out-of-class discussions with faculty and friends, library investigation, laboratory research, practical application of skills in jobs and field work, and involvement in co-curricular clubs and activities is essential to ensuring that knowledge attained at the university results in fully qualified graduates who can use the critical skills, facts, competencies, and achievements of the college years for active citizenship, productive, useful employment, and life-long learning.

Who is Eligible?

All entering freshmen with a declared major, and concentration if applicable, who are willing to take 45-47 or more units a year, who enter without basic skills deficiencies and meet all entrance requirements for the major are eligible. Students must average 15 units per quarter to reach the minimum of 180 units required for the Bachelor of Arts degree. It should be noted that the Bachelor of Science degree requires 198 units. Completion of the B.S. degree in four years will require a higher unit load in most quarters or enrollment in summer sessions.

What is the University's Pledge?

- Cal State San Bernardino pledges to provide sufficient classes for Four-Year Degree Pledge Program students so they will be able to graduate in four years. All Four-Year Degree Pledge students will receive special advisement and first priority during course registration each quarter. Incoming freshmen and participants who continue to meet the eligibility criteria will receive the highest priority in course registration and must register during the priority time assigned.
- Students will receive a Degree Audit Summary (PAWS) each quarter to allow them to track their progress and to clearly outline remaining units and course requirements. PAWS is available on-line.
- Departments will provide a tentative two-year schedule of course offerings to allow students to plan their

enrollments and sequence of courses in advance. Every effort will be made to sequence course offerings to allow students to take required courses either day or night; however, it should be noted that a full load of 15-16 units normally cannot be taken after 6:00 p.m. and is not advisable if students are working more than 20 hours a week.

- If there are course conflicts which prevent students from taking courses on schedule, the appropriate course substitutions, waivers or options in the major will be provided by the department chair or for General Education by the Dean of Undergraduate Studies.

What is the Student's Obligation?

- Sign the Four-Year Degree Pledge form prior to the first term of enrollment.
- Take all qualifying exams and diagnostic/placement tests in English ▶



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(EPT), mathematics (ELM), foreign language placement, music auditions, portfolio reviews, etc. before registering for the first term. All deficiencies or remedial course work must be made up before the first term of courses.

- Enroll each quarter at the assigned on-line registration time. Students enrolling late cannot be assured of getting courses needed.
- Take a minimum of 15-16 units per quarter. Those considering enrolling in the Four-Year Degree Pledge Program should understand that for every unit of credit about 3 hours of instruction and study is required. A program of 15 units will require a minimum of 45 hours of class and study per week. Students with family obligations, long commutes or work schedules requiring more than 20 hours a week of commitment will find 15 units of university study a difficult if not impossible assignment.
- Make satisfactory progress, maintain a "C" average each quarter, and receive grades sufficient to allow registration into the next level of required courses.
- Meet each quarter with the assigned advisor, reach agreement regarding an appropriate course of study, and have the class schedule approved by the advisor and/or Advising and Academic Services before registering. At advisement, students and advisors will consider the future term's course offerings as related to graduation requirements. Pre-Psychology and Pre-Nursing students must be accepted into their major according to the department's established schedule.
- Take courses at times (day or evening) when they are offered and/or available and in correct sequence. Note: Students who change their major or concentration or who take a leave of absence will not necessarily be able to graduate in four years.
- Demonstrate accountability by complying with all administrative and academic policies and procedures. Non-compliance will result in cancellation of the pledge agreement. Students should purchase a copy of the University Bulletin which contains all degree requirements and policies.
- After four academic years of full-time enrollment, if it is determined that required courses were not made available, the student will not be required to pay tuition or fees otherwise required for the student to subsequently register and enroll in courses necessary for graduation. This is the sole remedy for the university's breach of the degree pledge program.

For more information and to determine eligibility to sign the pledge, contact Advising and Academic Services, University Hall, Room 380, (909) 537-5034. ■

Career Services



The mission of the Career Development Center is to support the academic purpose of the University by providing comprehensive career services that result in the advancement of student learning and career success. The programs and services are designed to meet the career/life challenges of students and recent graduates who are planning for their future. Services include:

- Career counseling
- Workshops and presentations
- Education Job Fair, Career Expo, and special events
- Job listings (full time and part time) including a Job Kiosk (classifieds from seven newspapers)
- Employer information tables and sessions
- On campus interviews and recruitment
- Monstertrak and Interviewtrak
- Resume critiques (in person and on-line) and mock interviews
- Interest assessment testing
- Career Resources Library and Computer lab with access to internet job searches
- Employer files and research
- San Manuel Internship Program

For more information on services offered by the Career Development office, please visit <http://career.csusb.edu> ■

FERPA

The Family Educational Rights Privacy Act is a Federal law designed to protect the privacy of student's educational records. Under FERPA, parents have certain rights with respect to their children's educational records. These rights transfer to the student when he or she reaches the age of 18 for students at the high school. This right transfers solely to the student who attends school beyond the high school level. Parents are no longer guaranteed access to academic, financial, or medical records of their student.

Rights of the student under FERPA:

- Inspect and review education records
- Contest an inaccurate or misleading record
- Consent to who their educational record can be disclosed to

CSUSB students have the ability to grant access to authorized users. Access to this information can only be done with the written consent of the student. For more information on CSUSB student record administration policies please visit http://policies.csusb.edu/student_records_administration.htm ■

The only art museum in San Bernardino is located on the campus of CSUSB. Come and see, learn and be inspired at the Fullerton Art Museum! General admission: Free. Suggested donation: \$3. Parking: \$5.

909-537-7373
artmuseum@csusb.edu
<http://museum.csusb.edu>

Robert V. Fullerton Art Museum
CALIFORNIA STATE UNIVERSITY, SAN BERNARDINO

Services to Students with Disabilities (SSD)

Services to Students with Disabilities offers a comprehensive and well-coordinated system of educational support services to students who have documented permanent or temporary disabilities. All students who are registered with the office are guaranteed equal opportunity to participate in all programs, services, activities and facilities.

Some of the support services available include: alternate media, sign language interpreting and real-time captioning services for the hearing impaired, test-taking accommodations, priority registration, mobility assistance, and temporary medical parking permits. The SSD office is also a resource to faculty and staff members who assist students with disabilities in meeting their educational objectives. The SSD Office, in collaboration with the California State Department of Rehabilitation, sponsors the WorkAbility

IV program. WorkAbility IV is a transition program designed to create career options and opportunities for students with disabilities who complete their degrees at CSUSB. This program also focuses on effective assistive technology appropriate to each participant's disability and chosen field of employment. Both prospective and new students to the university are encouraged to contact SSD early in their CSUSB programs. For more information about the services offered please go to <http://enrollment.csusb.edu/~ssd> ■



Stay Healthy

The Student Health and Counseling Center provides first aid and basic out patient care services. We have a full time staff Monday through Friday to care for your needs. First Aid is always available during clinic hours to anyone on campus. We are staffed with Doctors and Nurse Practitioners, Nurses and Pharmacy. Our center has contracted with local Lab and X-ray services for our students. Our Psychological Counseling Center also has a full time staff of Marriage and Family Therapists, Licensed Psychologists and supervised interns.

Regularly enrolled students at CSUSB pay a Student Health Fee and they are automatically eligible for health and counseling care at the Student Health and Psychological Counseling Center. Student Health Fees support and operate the Health Center.

Prescriptions

We have a full time Licensed Retail Pharmacist who fills the prescriptions written by our doctors or nurse practitioners. He stocks about 100 over-the-counter (OTC) items. He also can fill prescriptions written by an outside physician, however if we don't have it in stock he can order. Special orders typically must be pre-paid and will arrive within 24 – 48 hours. For more

information visit Health Information Page.

Immunizations

The Student Health Center provides clearances for the university admissions requirement. All new and re-admitted CSU students born after January 1, 1957 are required to present proof of the following immunizations: Measles, Rubella vaccine, and Hepatitis B vaccine for those students under 18 years of age prior to census date of first quarter of enrollment. For specific information about vaccines required call the Immunization hotline at (909) 537-7356. These immunization requirements must be fulfilled by the beginning of the second term of enrollment at CSUSB. For Immunization Requirements visit the Health Information Page. ►

Health Insurance

Although basic health care is provided by the Student Health Center, major illness and injury, as well as certain conditions requiring a specialist or hospitalization, are beyond our scope of service. Students will be referred to an outside provider for these illnesses or injuries. If your student does not have health insurance, it is advisable to purchase insurance on your own to help cover unforeseen illnesses. A supplemental insurance plan is offered to your CSU student to cover these types of situations. A detailed brochure is available in the Student Health Center.

Student Recreation and Fitness Center

The new Student Recreation and Fitness Center is proud to offer an exciting fulfillment of creative programs in the areas of fitness, wellness, intramural sports, aquatics, outdoor adventure and informal recreation. This new 37,000 square foot complex, located at the south end of campus, houses a 34 foot climbing wall, 8800 square foot fitness room, multi-purpose athletic court, locker rooms and two group activity rooms for aerobics, dance and martial arts classes. The Department of Recreational Sports is dedicated to providing a variety of safe and enjoyable programs and facilities to meet the diverse needs of the CSUSB. ■



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Parenting a College Student 101

A young person's entrance into CSUSB begins a significant transitional period for both the student and family members. Parents and students often experience a mix of emotions. Both may feel proud, excited, relieved, and happy and may also experience the more difficult feelings of sadness and worry. Both parents and students face challenges as they navigate this new phase of life. As a parent or guardian, understanding the concerns that students typically have as they enter college can be helpful in supporting them through the process.

Students have to figure out a lot of stuff when they go to college. For those of us whose youth is the (distant?) past we can sometimes forget that being a college student isn't a walk in the park! First year students are leaving behind a familiar and often very comfortable environment. They must cope with the loss of their high school years, friends, family time, and hundreds of little and big changes. Students have to learn how to be a part of a whole new environment and figure out where things are, what the rules are, and how to behave. They confront all kinds of new opportunities to make friends and most have at least some fear that they won't fit in or make connections with their peers. They have to figure out how to manage a lot of different elements: time, money, academics, freedom, and most importantly themselves! Further, they try to figure all this out without your constant presence and active guidance. Even the most together students find the developmental maturation process that happens in the early college years to be stressful. Many students become periodically overwhelmed, especially in the first couple of quarters.

So how can you help? One of the greatest challenges parents and guardians face is how to appropriately support their son or daughter as they enter college. Here are some suggestions from veteran parents:

- **Listen** to your child and provide supportive encouragement (this usually is accepted better than unsolicited advice)

- **Encourage** self-reliance (but be a safety-net when things are really rough)
- **Praise** accomplishments soundly and attempts enthusiastically
- **Keep them informed** about life at home and family events
- **Encourage active involvement** with on-campus activities and groups
- **Stay connected:** email may be a better way to connect with less verbal students than phone calls. By the same token, **try to lessen over-reliance** by decreasing contact when over-dependency may be an issue
- **Discuss your expectations** for your student **before** they start college and **continue the conversation** as they progress
- **Help your child connect** to resources when needed. They may need urging and assistance locating and accessing counseling, advising, and special services
- **Provide balance,** students may not realize that while their transition may be uncomfortable, it is temporary and they will likely flourish in time

Remember that while your son or daughter is facing the challenges of a new phase of life, so are you. Expect that it might be a little rough for you to adjust to the changes too and give yourself permission to feel all the emotions that come when a child goes to college. Remember to find your own support. Re-connect with friends, interests, hobbies, maybe even your spouse or partner. ■

Coyote Bookstore

The facts you need to know!

Rent-A-Text

With our Rent-A-Text program you will save 50%* or more on textbooks. We offer the convenience of being able to rent textbooks in-store or online and are flexible on payment. We accept financial aid, campus cards, credit cards, cash – you name it. (*Valid on rental titles. Based on average savings vs new book price.)

Used Books

We know that there are going to be times when renting a book is not an option or is not desired so we will continue to offer great savings with our used book selection. Purchases of used or new textbooks are able to be sold back to us at the end of the term for cash!

Clothing and Gifts

We are proud to offer a wide selection of CSUSB clothing and gifts. Whether it's a sweatshirt, t-shirt, diploma frame, license plate cover or stuffed animal, we carry items that will stay with you even after your CSUSB days. Shop in-store or online at www.coyotebooks.bkstr.com.

Computers and More*

Computers, software and accessories are becoming a necessity for a college student and we can help. We carry HP® and academically priced Apple® computers. In addition we carry discounted boxed software as well as special order — just about any software you might need. Those additional accessories such as keyboards, mice, cables, USB drives and more are right here on campus for you. (*university ID required for purchase)

Store Hours:

Visit us online at www.coyotebooks.bkstr.com for the most up-to-date hours we're here to serve you.

Location:

We're located at parking lot C just north of University Parkway. Convenient 30 minute parking available. Any questions, give us a call (909) 537-3966. ■



Money Matters - Fall 2010

New college students have a lot to learn about life on their own. They face many simultaneous challenges, learning independent living as they adjust to new lifestyles and campus patterns of living and learning.

Many college freshmen – indeed, some transfer students as well – will deal with day-to-day costs they never before had to handle themselves.

What You Can Do

The majority of freshmen have had minimal experience dealing with money. Some students have a problem managing their money wisely and can end up spending more money than they have and then borrowing foolishly.

After Your Student Starts College: Help Build Money Management Skills

- Teach your student how to plan and maintain a budget.
- If your student is getting a checking account for the first time, show them how to balance their checkbook and record their transactions to prevent bouncing checks.

- Explain the need to build a good credit history by paying bills on time and avoiding debt.
- Teach your student to plan ahead and save for emergency needs.
- Help your student to ask questions and learn to do things for themselves.

Credit Is Important:

Teach about Credit Cards

Many student may not realize how small purchases can add up. Because of this, some students go into debt. We encourage you to talk to your student about credit cards and the long lasting effects of credit card debt.

Many students have misconceptions about credit cards. When credit cards are used wisely, they can be beneficial, especially in emergencies like unexpected car repairs. But many college students don't realize the added costs of interest if the

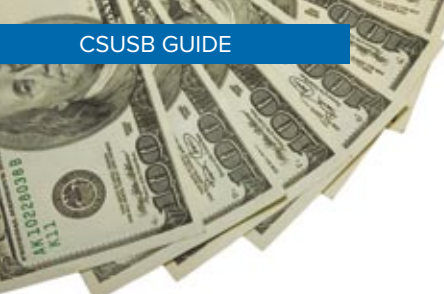
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bills are not paid monthly. To reduce the likelihood of unmanageable credit card debt for students, the University does not allow credit card companies to solicit students on campus. However, mail and online solicitation is rampant, so help your student understand credit terms.

Living Away from Home: Cash Stress

Managing money can be a major source of stress for students. It's hard to suddenly live on a set budget if you've never done so. The more informed students are, the less likely they are to overspend. Help your students set guidelines. If you are providing them with financial help, we recommend providing expenses one month at a time. If financial aid and earnings will be the major source of their living expenses, help them learn to plan ahead for the entire semester.

As the academic year progresses, your student may feel strapped for cash. Banks are aggressively marketing loans by calling them "financial aid." However, the terms of these loans, especially over time, may be an undue burden when your student graduates. It is better to consider alternatives other than additional borrowing.

Common-sense Information about Avoiding Debt

- Avoid use of credit cards.
- Learn to live within a budget.
- Talk to a financial aid advisor before you take out a private loan.

Be Smart: File a FAFSA

We encourage all students, regardless of income, to submit a Free Application for Federal Student Aid (FAFSA). Even those students who don't qualify for need-based

aid, are usually eligible for federal loans that have student-friendly terms and low interest rates. CSU San Bernardino participates in the Federal Direct Student Loan Program, which provides long-term, low-interest loans, called Stafford loans, borrowed directly from the U.S. Department of Education, with the loan proceeds delivered through CSU San Bernardino. The lender is the U. S. government, not a bank or loan company, and there is no preferred lender list. CSU San Bernardino also administers federally backed loans to parents, called PLUS Loans, that are usually a better alternative to private lending.

Thank You

We value this opportunity to encourage parents to share in the education of their students by setting expectations for them to handle the details of daily life as part of attending college. Parents may contact us directly if their student has submitted an Authorization to Release Information, available on our Web site (finaid.csusb.edu/applications/index.shtml). This allows our personnel to speak directly to a parent or guardian about their student's financial aid file, and assures compliance with the federal Family Educational Rights and Privacy Act (FERPA).

Financial Aid advisors are available by appointment (phone or in-person) to help with general financial aid inquiries, questions about loans, special problems, technical questions, appeals, and budgeting. Customer service representatives are available by phone and at our walk-up windows for financial aid questions, to accept forms and documents, and to schedule appointments.

We hope that your student will love CSU San Bernardino and will have an academically successful and rewarding school year. Congratulations to you, the family, for bringing them this far! ■

Coyote OneCard

The Coyote OneCard is the official California State University San Bernardino identification card. Your student's Coyote One Card is used as in the computer labs, library, recreation center, ASI box office, etc. They can obtain your Coyote One Card at Academic Computing and Media located in the basement of the Pfau Library Wedge. The Coyote OneCard it's not just an ID it also functions as a:

Meal Card	If you live in the resident halls and are on a meal plan
Library Card	Library access number located on back of card
Fitness Card	For Rec Sports Center access
Medical Card	For access to Student Health Center services
Print Card	By adding funds to your Coyote OneCard it becomes a purchasing/printing card.

Debit/Check Card

By opening an account with US Bank Funds can be added at the following campus locations:

- Foundation Cashier's Window (FB-105)
- Foundation Dining Services office Commons (CO-209)
- At any Value-Center Machine location: Pfau Library (PL) - 1109
Library reference desk 1st Floor
University Hall (UH) 1st Floor (next to Kiosk) ■

Cal State University San Bernardino Dining Services offers meal plans and dining bonus dollars for your nutritional needs. We strive to keep up with the ever-changing trends in dining by offering all of your classic favorites, along with ethnic dishes, vegetarian selections, and even low-fat options in convenient dining locations across campus.

We invite and encourage you to call us.
Meal Plans - 909-537-3714
Bonus Dollars - 909-587-5817
<http://csusb.dining.com/plans.html>

Meal Plan	
\$2,046 (Fall, Winter, Spring) - if paying in full	
\$2,076 (Fall, Winter Spring) - Installments (\$10.00 fee per pmt)	
Bonus Dollars	
\$50.00 Deposit	\$55.00 added to your account
\$100.00 Deposit	\$115.00 added to your account
\$230.00 Deposit	\$245.00 added to your account
\$500.00 Deposit	\$565.00 added to your account

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Sentinel

Home Away from Home

The CSUSB residential community is generally comprised of equal number of freshmen, transfers, and returning students, so your student is surrounded by a wonderful mix of friendly people from the first day. Our staff of custodians, residential life staff, maintenance workers, and administrative staff are dedicated to help your student enjoy their experience living on campus and to encourage them as they pursue their academic pursuits.

Built-In Advantages

Living in any of the Villages is reasonably priced when compared to the rapidly rising costs of utilities and commuting and has the advantage of priority registration, assigned parking, and being near academic and classroom buildings, the Pfau Library, and all campus activities. The Housing and Residential Life staff seeks to make financial arrangements as convenient as possible and offers multiple payment options as well as working with financial aid. On-campus residents enjoy the benefits of high-speed internet access (wireless internet connection at Serrano Village) and digital cable service. The Housing and Residential Life staff is available 24 hours a day to assist students with safety and emergency needs.

A Residential Life Experience

Learning takes place within all of life's experiences and in or out of the classroom. Researchers maintain that 80 percent of adult learning takes place outside of the formal classroom setting. The residence hall becomes an optimal beneficial "living-learning" environment to exchange ideas, explore one's identity, and develop social and interpersonal leadership skills.

Campus Living

Serrano Village is the ideal environment for first-year and new transfer students. Its residence hall environment and

strong sense of community makes Serrano Village a perfect place to live, learn and make friends. Arrowhead Village offers all the comforts of home. It gives you the freedom and flexibility of apartment-style living with the convenience of being located right on campus.

Apartments at University Village offer privacy and convenience. The beautiful, new complex boasts 132 fully-furnished units with a choice of 3 floor plans. Featuring all private bedrooms, University Village is ideally suited for upper-division students looking for independent, upscale living with the convenience of being located right across the street from campus.

Serrano Village residents are required to purchase a meal plan. Residents living in Arrowhead or University Village are not required to purchase a meal plan, but do have the option of purchasing one at the same rate as Serrano Village residents. Choose a plan that best suits the need of your student. Contact Foundation Dining Services for information at (909) 537-5935.

Mail and packages for your student can be sent to:

6000 University Parkway
San Bernardino, CA 92407 ■

Campus Safety

The mission of the department is to protect life and property on campus. The University Police Department is a duly authorized law enforcement agency. The department provides professional service to the university community through diligent crime prevention, disaster preparedness, law enforcement and campus-oriented problem solving. All University Police officers are fully trained California state peace officers with law enforcement authority throughout the state of California. The University Police Department operates 24 hours per day, 7 days per week, and can be reached by dialing on-campus extension 911 or (909) 537-5165 for non-emergency requests.



Crime Prevention Programs

- Rape Aggression Defense Program (RAD):**
The Department of Public Safety in partnership with the Women's Resource Center, holds 15 hour physical training courses for women on escape and evasion from physical attack. The course includes a simulation phase where students put training into practice against protective suited aggressors. RAD is a nationally recognized course taught at many colleges. The Women's Resource Center will periodically offer a one or two day self-defense class for women.
- Whistle Defense Program:**
This program is designed to create a whistle defense zone around the university and whistles are used for crime alerting. Participants agree to use the whistle only in the event of a police emergency and to call the police if a whistle is heard.
- Police Escort Service:**
University police provides an escort service on a first-come, first-served basis to anyone requesting the service on campus. Student assistants equipped with police radios can walk a requester wherever they may need to go on campus. This service is available at any time.
- Crime Prevention Training:**
University police can provide crime prevention training upon request in almost any areas of crime prevention, including rape prevention training. Training videos and brochures are available from the university police upon request.

Campus Emergency Alert:

Cal State San Bernardino has implemented the Connect-ED® service to allow university administration and the University Police Department the ability to reach all students and staff with time-sensitive information during unforeseen events or emergencies using voice, e-mail and text messaging.

During critical situations, CSUSB officials can use the system to broadcast pertinent information and provide details on appropriate response. There is no charge to subscribe to the service, but call and text messaging fees from cellular phone service providers could apply.

Your student can subscribe to the service by providing their most current contact information by logging into MyCoyote and add any pertinent phone numbers through the self-service pages. ■

Welcome to San Bernardino!

San Bernardino is located in the heart of Southern California, nestled at the base of local mountain resorts and at the crossroads of the I-215 and I-10 Freeways. Visitors will find that San Bernardino is a historic city with exciting year-round events, cultural activities and entertainment.

San Bernardino is celebrating its 200th birthday in 2010 with many community related events, a parade, festivals, fireworks, a gala and so much more! Visit www.sb200.org to get the details, and join in the fun in the Bicentennial of this historical city.

San Bernardino is home to year-round sports such as the Class "A" affiliate of Los Angeles Dodgers, the Inland Empire 66ers, and the Western Region Little League Tournament.

The historic California Theater in downtown San Bernardino features Broadway plays, musicals and cultural shows from the San Bernardino Symphony Orchestra.

For a large variety of restaurants, cuisine, accommodations and



shopping, visit Hospitality Lane, located right off the I-10 freeway.

For Las Vegas-style dining, gaming and entertainment in one place, San Manuel Indian Bingo and Casino has just what you're looking for and much more.

San Bernardino's moderate temperature makes the city a great place for year-round outdoor sports and activities such as the city's signature event, the Stater Bros. Route 66 Rendezvous, held annually on the third weekend in September.

Travelers interested in outdoor recreation such as skiing, fishing, hiking and biking will enjoy the scenic 20-40 minute drive to mountain resorts like Lake Arrowhead and Big Bear. San Bernardino is your ideal and affordable place to stay and play with so much to see and do all year.

To learn more about San Bernardino, check out the electronic version of the San Bernardino Convention and Visitors Guide at www.san-bernardino.org. ■

\$79⁺ per night!

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Highland at San Manuel Village

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Southern California

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EVENTS THROUGHOUT THE YEAR

Seasonal

California Theatre

All year
The historical California Theatre built in 1928 has played host to major stage and screen stars. This season they host the San Bernardino Symphony, Sinfonia Mexicanas along with notables such as Leann Rimes, Swan Lake, Hunchback of Notre Dame and The Producers. For schedules: www.californiatheatre.net

Inland Empire Route 66ers of San Bernardino

Single "A" Baseball (through Sept.)
Arrowhead Credit Union Park
(909) 888-9922 or www.sixtysixers.com

Oak Glen Apple Harvest

Celebration of the apple harvest.
September through December. Various apple ranches along Oak Glen Road and throughout town of Oak Glen.
(909) 797-6833

Oktoberfest

Big Bear's annual Bavarian blast with oompah bands, log cutting and more. Weekends through September and October.
Big Bear Lake Convention Center,
Division Road and Highway 18.
(909) 866-4607 or www.eventsinbigbear.com

Ramona Bowl

The annual outdoor pageant depicts the romantic spectacle of early California.
Late April through December. 27400 Ramona Bowl Road, Hemet
(800) 645-4465 or www.romonabowl.com

San Bernardino Symphony Orchestra

Season (Sept. - May)
California Theatre of Performing Arts, San Bernardino
(909) 381-5388 or
www.sanbernardinosymphony.org

January

Trout Season

Inland Empire Regional Parks
For more info call (909) 38-parks

February

Auto Club 500

NASCAR's Busch Series happens in Fontana at the Auto Club Speedway.
(800) 944-7223 or www.autoclubspeedway.com

Calico Civil War

Experience History as the North meets the South in authentic Civil War reenactments.
Calico Ghost Town, Yermo
(800) To-CALICO or www.calicotown.com

March

Annual Prairie Dog Grand Prix

Glen Helen Raceway Park
(909) 880-3090 or www.glenhelen.com

April

Lake Arrowhead Annual Film Festival

Come to Lake Arrowhead and watch the stars come out.
(909) 337-7587 or
www.lakearrowheadfilmfestival.com

San Manuel Pavilion Concert Season

Glen Helen Park
(866) 459-9233 or www.livenation.com

Apple Blossom Festival

Annual Apple Blossom Festival, country-style festival, crafts fair, live entertainment, pony and hay rides.
Third week in April, Oak Tree Village and apple ranches along Oak Glen Road, Oak Glen.
(909) 797-6833 or www.oakglen.net

May

Berdoobikes and Blues Rendezvous

Motorcycle and music event presented by the San Bernardino Firefighters Arrowhead Credit Union Park
www.berdoobikesandblues.com

The California State Annual Chili Cook-off - Free

Perris Hill Park, 1001 East Highland Ave.
www.internationalchilisociety.com

National Orange Show

An annual event since 1911, featuring exhibits, entertainment, contests, animals and carnival.
National Orange Show Grounds
689 South 'E' Street, San Bernardino
(909) 888-6788 or
www.nationalorangeshow.com

San Bernardino County Fair

Annual fair features everything from prize pigs to proud peacocks and concerts.
Late July through early August. 14800 Seventh Street, Victorville
(760) 951-2200 or www.sbcfair.com

Calico Spring Festival

Annual festival. Come for the old time music, chili and stew cook-off.
Calico Ghost Town, Yermo
(800) To-CALICO or www.calicotown.com

June

Cherry Festival

Features arts and crafts, carnival rides, food and dancing. Each June, throughout Beaumont Off I-10 at the junction of Highway 60, Cherry Valley
(951) 845-9541 x104 or officemanager@beaumont-cachamber.com

Huck Finn's Jubilee

Features catfish derby, bluegrass and country music and clogging. Held each Father's Day weekend.
Mojave Narrows Regional Park, Victorville.
(760) 245-2226 or www.huckfinn.com

Lake Arrowhead Antique Classic Wooden Boat Show

Lake Arrowhead. Antique classic cars and boats line Lake Arrowhead. First weekend in June.
www.lake-arrowhead.net

Temecula Balloon & Wine Festival

Watch the hot air balloons dance in the sky. 1st weekend in June at Lake Skinner Recreation Area.
Hot Air Balloon Rides available.
(800) 965-2122 or www.tvbwf.com

July

Independence Day

July 4 celebrations throughout the Inland Empire are held at county regional parks, including Glen Helen Regional Park. Features games, picnic, entertainment and fireworks. (909) 38-parks

Old Miners Days

Big Bear Lake outdoor festival, featuring a chili cook-off, parade & western-style food.
Every July. (909) 866-4607 or
www.eventsinbigbear.com

August

Western Regional Little League Championship

6707 Little League Drive
(909) 887-6444 or www.littleleague.org

ITP Quad X

Glen Helen Raceway Park.
(909) 880-3090 or www.glenhelen.com

Big Bear Renaissance Faire

Pedersens Mill in Fawnskin
(909) 866-4607 or www.eventsinbigbear.com

September

Stater Bros. Route 66 Rendezvous

Experience the Route 66 Rendezvous, one of the largest classic car shows in the country with 1900 classics cruising for 500,000 spectators during this 4-day event that takes place on the downtown streets of San Bernardino the third week of every September. live music, vendors, food and family fun.
(909) 388-2934 or www.route-66.org

**Big Bear Lake International Film Festival**

Highlights independent feature-length films, student films, short films, family films, documentaries and digital films. Mid-September.
Big Bear Lake (909) 866-4607 or
www.eventsinbigbear.com

October

Calico Days

Old west celebration featuring parade, gunfighters, music, games, dancing. 1st weekend in October.
(760) 254-3828 or www.calicotown.com

NASCAR's Sprint Cup Series West Coast

Show returns to Fontana at the Auto Club Speedway in mid October.
(800) 944-7223 or www.autoclubspeedway.com

November

Harvest Fair

Two action-packed weekends full of good ole' country fun for the entire family. Walk down the streets of Harvest Fair in San Bernardino and walk back in time.
(909) 384-5426 or www.harvestfair.net

Calico Heritage Fest

Features dance, music and art; on Thanksgiving weekend.
Calico Ghost Town, Yermo
(800) TO-CALICO or www.calicotown.com

December

San Bernardino Annual Christmas Parade

This wonderful family parade is sure to please.
(909) 886-4661 or www.ymcaeastvalley.org

New Year's Eve Torchlight Parade

Annual Torchlight parade down Snow Summit Slopes followed by fireworks.
(909) 866-4607 or www.eventsinbigbear.com



Alphabetical Index

- AD Administration
- AF Auto Fleet Services
- AH Animal House/Vivarium
- AS Administrative Services
- AV Arrowhead Village Housing
- BI Biological Sciences
- BK Coyote Bookstore
- CC Children's Center
- CE College of Education
- CH Chaparral Hall
- CO Commons
- CS Chemical Sciences
- DD Univ. Center for Developmental Disabilities
- ES Environ. Health & Safety
- FB Foundation Building
- FM Facilities Management
- FO Faculty Office Building
- HA HVAC Central Plant
- HC Health Center
- HP Health and PE Complex/Coussoulis Arena
- IC Information Centers
- JB Jack H. Brown Hall
- OT Foundation Bldg. Add. (OTTC)
- PA Performing Arts/Theatre/Recital Hall
- PE Physical Education
- PK1 Parking Structure West

- PK2 Parking Structure East
- PL John M. Pfau Library
- PS Physical Sciences
- PW Plant/Central Warehouse
- RF Student Rec. & Fitness Ctr.
- SB Social & Behavioral Sciences
- SH Sierra Hall
- SU Santos Manuel Student Union
- SV Serrano Village
- TA Temp. Academic Modulars
- TC Temp. Classrooms
- TK Temp. Kinesiology Annex
- TO Temp. Offices
- UH University Hall
- UP University Police
- UV University Village
- VA Visual Arts Center/Robert V. Fullerton Art Museum
- YC Yasuda Ctr. for Ext. Learning

Legend

- Emergency Phones
- Disability/Medical Parking Areas
- Parking Permit Dispensers
- Information Centers (IC)



IMPORTANT OFFICE PHONE NUMBERS

Adult Re-Entry Program / Adult Re-Entry Center	SU-130	(909) 537-5253
Advising and Academic Services/SAIL (x5921)	UH-380/ UH-386	(909) 537-5034
Athletics Events Athletics Department	HP-112	(909) 537-3001
Basic Skills (EPT/ELM) Advising and Academic Services	UH-380	(909) 537-75034
Clubs and Student Activities Student Leadership and Development	SU-203	(909) 537-5234
Career Workshops Career Development Center	UH-329	(909) 537-5250
Changing Majors Records, Registration and Evaluations	UH-171	(909) 537-5200
Coyote ONE CARD Academic Computing and Media	PL-003	(909) 537-5060
Discrimination Complaints Student Affairs Office	UH-231	(909) 537-5185
Dropping/Adding Courses after Census (Declared) College of Major Dropping/Adding Courses after Census (Undeclared) Advising and Academic Services	UH-380	(909) 537-5034
E-Mail Telecommunications and Network Services	PL-028	(909) 537-7278
Educational Opportunity Program (EOP) EOP Office	UH-395	(909) 537-5042
Financial Aid Financial Aid Office	UH-150	(909) 537-5221
Grade/Academic Grievance Associate Dean, Undergraduate Studies	AD-183	(909) 537-5044
Graduation Requirement Check Records, Registration and Evaluations	UH-171	(909) 537-5219
Grievance (non-academic) Student Affairs Office	UH-231	(909) 537-5185
Health Services Health Center	HC-135	(909) 537-5241
Housing (On-campus) Housing and Residential Live University Village		(909) 473-7800
Immigration Questions International Center	UH-235	(909) 537-5197
Leave of Absence Advising and Academic Services	UH-380	(909) 537-5034
Media Services Academic Computing and Media	PL-003	(909) 537-5060
Non-Academic Grievance Vice President, Student Affairs Office	UH-231	(909) 537-5185
Open University Enrollment Extended Learning	SH-134	(909) 537-5975
Psychological Counseling Center	HC-136	(909) 537-5040
Registration Help Desk Records, Registration and Evaluations	UH-171	(909) 537-7671
SAIL (Student Assistance in Learning) SAIL Office	UH-386	(909) 537-5921
Scholarships Financial Aid Office	UH-150	(909) 537-5034
Student Development Programs Student Leadership and Development	SU-203	(909) 537-5234
Student Assistants Work Career Development Center	UH-329	(909) 537-5250
Study Skills (USTD courses) Advising and Academic Services/SAIL	UH- 380/386	(909) 537-5838
Testing (make-up exams, challenge exams, etc.) Learning Center Testing Services	UH-351	(909) 537-5038
Testing, Standardized (GRE,GMAT,EPT/ELM, etc.) Testing Office	UH-386	(909) 537-5041
Transcripts Records, Registration and Evaluations	UH-171	(909) 537-5268
Transfer of Credits Records, Registration and Evaluations	UH-171	(909) 537-5200
Tutoring Learning Center	UH-351	(909) 537-5038
Work Study Financial Aid Office	UH-150	(909) 537-5226
Writing Assistance Writing Center	UH-388	(909) 537-5833

FEATURED SPONSORS

ACCOMMODATIONS

Hampton Inn & Suites - San Miguel Village
Please see ad on p. 25.

ATTRACTIONS

Robert V. Fullerton Art Museum
Please see ad on p. 12.

San Bernardino Symphony Orchestra
Please see ad on p. 16.

BANKING & FINANCIAL SERVICES

Campus Dough
Please see ad on p. 4.

DINING

CSU San Bernardino Dining Services
Please see ads on p. 8 & p. 21.

HOUSING & APARTMENTS

Barton Vineyard Apartment Homes
Please see ad on p. 21.

Kendall Brook Apartments
Please see ad on p. 19.

PARENT RESOURCES

Community Hospital of San Bernardino
Please see ad on p. 3.

SHOPPING & SERVICES

Coyote Bookstore
Please see ad on p. 11.

Josten's
Please see ad on back cover.

TRANSPORTATION

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Please see ad below.

To be featured in the guide, please contact University Parent Media Sales Consultant Mike Gooley at (866) 721-1357, or send an e-mail to ask@universityparent.com.

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