

A photograph of a young man sitting on a concrete ledge in front of a modern university building. He is wearing a plaid shirt and shorts, looking down at a book or papers on his lap. The building behind him has large windows and a prominent cylindrical tower. There are green bushes and trees in the foreground and background. A blue sign with a white bird logo is visible on a pole to the right.

UNIVERSITY FAMILY  
**GUIDE**

**2011  
2012**

**California State University,  
San Bernardino**

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CAMPUS RESOURCES – LOCAL INSIGHT – HELPFUL INFORMATION

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 San Bernardino  
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[csusb.edu/SOAR](http://csusb.edu/SOAR)

#### About Our Guides

University Parent Media works closely with institutions around the country to bring together the most relevant, timely information into one all-inclusive resource.

We have published this guide with the mission of helping you easily navigate the university and its surrounding community. Ultimately, we hope these resources help nurture your connection and involvement in your student's college years!

#### Make the Most of Your Parent Guide

- Hang on to your Guide! Inside you'll find information that's useful all-year long, including important phone numbers, web sites and calendars.
- Store your copy in a purse or glove compartment for convenient reference.
- Pass it along to parents of prospective college students to promote the school.
- Please recycle when finished!
- Discover more content, tips and local business information by visiting us online at: [www.universityparent.com/csusb](http://www.universityparent.com/csusb)

# Welcome

to California State University, San Bernardino

## Greetings Coyote Family Members,

Congratulations to you and your student for selecting Cal State San Bernardino and welcome to the Coyote Family! The support you give your student during his or her college years is one of the most valuable gifts you can give. We at CSUSB are committed to supporting them on this educational journey as well.

The purpose of this family guide is to highlight events and topics that will be of interest to new members of the CSUSB family. We want you to experience all that CSUSB has to offer. This publication will offer some ways for you to get involved. You will also find some great ideas you can share with your student about campus life and resources.

Our committed faculty, staff and administrators work around the clock to make sure your student will have the best educational experience possible. Equally, we want to extend our hand to you and let you know that we value your input, comments, and suggestions as our campus continues to grow. There has never been a more exciting time to be a part of the Coyote Family. Committed family members, new buildings, award-winning programs, nationally ranked sports teams, and highly acclaimed faculty members make this campus an untouchable force in the Inland Empire. We are grateful that you are part of our winning team!

It is our goal to make the next few years wonderful and exciting for your entire family. We welcome you, and are looking forward to getting to know you better.

**Cordially,**

**Mark Hartley**

*Member, Student Orientation Advising and Registration (SOAR) Advisory Committee  
Director, Student Leadership & Development* ■





## About CSUSB

A young, vibrant university, California State University, San Bernardino is one of the fastest growing universities in California, largely because of its expanding service area of San Bernardino and Riverside counties, which covers 27,000 square miles – a territory larger than 10 states in the nation. More than 65,000 students have graduated from CSUSB, including many who work in Southern California and make a major positive impact on the economy. Founded in 1965, CSUSB currently enrolls more than 17,500 students and employs more than 2,100 faculty and staff.

The university offers more than 70 traditional baccalaureate and master's degree programs and a wide variety of education credential and certificate programs, including many that have earned national recognition. Its business and entrepreneurship programs are nationally respected, as evidenced by CSUSB's 2006 ranking of fourth in the United States for graduate entrepreneur programs. Cal State San Bernardino is distinguished as the first Inland Empire university with prestigious national accreditation for its College of Business and Public Administration.

The university's programs in computer science, geographic information and decision sciences, psychology, health, kinesiology, English, public administration, accounting and finance, and many others are all highly regarded.

The university's student population is one of the most diverse in California, with no majority ethnic group on campus.

The growth of the region has meant continued capital development for the university, which continues to construct new facilities to provide students, faculty and staff with an excellent learning and working environment equipped with superior technological capabilities. Recent projects include the Chemical Sciences Building, Student Recreation and Fitness Center, University Village student housing complex, the expanded Santos Manuel Student Union, the renovated biological sciences and physical sciences buildings, the College of Education Building, two new parking structures and a new perimeter road to serve the 430-acre campus.

CSUSB claims the largest indoor campus arena in San Bernardino and Riverside counties (Coussoulis Arena) and a renowned visual arts gallery and museum in the Robert V. Fullerton Art Museum, one among only 4 percent in the United States that are accredited by the American Association of Museums. ■

## Academic & Advising Services

The primary purpose of the academic advising program at California State University, San Bernardino is to assist students in the development and implementation of meaningful educational plans that are compatible with their life goals. The program provides opportunities for students to assess their interests and academic abilities, encouraging the fullest intellectual development of students, and providing an environment in which students can learn about the full array of educational opportunities available to them.


The Office of Advising & Academic Services advises and counsels students who are:

- Undeclared
- On Academic Probation
- Subject to Disqualification
- Enrolled in Remedial Math &/or English
- Need to file an academic university petition




### General Education Advising

The information below will help guide your student in understanding more about the General Education Program. However, if your student has advising general education requirements, they can come to our office to schedule an appointment with one of our advisors. They can call us at (909) 537-5034 or email us at [askcsusb@csusb.edu](mailto:askcsusb@csusb.edu). ■



The Robert and Frances Fullerton Museum of Art

**(909) 537-7373**  
 General Admission: Free  
 Suggested donation: \$3  
 Parking: \$5



Scan this QR Barcode with your phone and learn more about our museum!

[raffma.csusb.edu](http://raffma.csusb.edu)

## FERPA

The Family Educational Rights Privacy Act is a Federal law designed to protect the privacy of student's educational records. Under FERPA, parents have certain rights with respect to their children's educational records. These rights transfer to the student when he or she reaches the age of 18 for students at the high school. This right transfers solely to the student who attends school beyond the high school level. Parents are no longer guaranteed access to academic, financial, or medical records of their student.

Rights of the student under FERPA:

- Inspect and review education records
- Contest an inaccurate or misleading record
- Consent to who their educational record can be disclosed to

CSUSB students have the ability to grant access to authorized users. Access to this information can only be done with the written consent of the student. For more information on CSUSB student record administration policies please visit [http://policies.csusb.edu/student\\_records\\_administration.htm](http://policies.csusb.edu/student_records_administration.htm). ■

When do students register for classes and what are the deadlines?

## Frequently Asked Questions

**Q. What placement tests are students required to take?**

**A.** The English Placement Test (EPT) & Entry Level Math (ELM) exam. If your student scored high enough on your SAT, ACT or AP, he or she can be exempt from taking these tests. Check the link to our website for the exemption scores.

**Q. Why should I encourage my student to take Freshman Seminar?**

**A.** The First Year Seminar is available for all 1st-year students in their 1st quarter at CSUSB.

**Q. When do students register for classes and what are the deadlines?**

**A.** They can get the procedure on how to register and find out about important deadline information by going to MyCoyote.

**Q. Is there a student handbook or academic guide available?**

**A.** Yes. Have your student contact the Advising & Academic Services Office for a copy.

**Q. How does my student get help picking classes if they are undeclared?**

**A.** Have them contact Advising & Academic Services by calling (909) 537-5034 and set up an appointment with one of the advisors.

**Q. How do students get help picking classes if they have a major?**

**A.** Each major has a department. Contact their office to find out about their advising schedule.

**Q. What is the S.T.A.R.S program?**

**A.** It stands for Student Transition Advising & Retention System. It is a program to help new freshmen undeclared students transition from high school, find a major, and stay in good standing.

**Q. Is there on-line or Email advising available?**

**A.** Yes, there is an Email advising where you can ask any question related to the university. [askcsusb@csusb.edu](mailto:askcsusb@csusb.edu)

**Q. I need help with explaining what General Education is. Where can I go?**

**A.** You can contact our office and meet with one of our advisors to help you explain the different General Education requirements.

**Q. How can students find out about all of the courses they've taken and what requirements they need in order to get their degree?**

**A.** They can download a copy of the PAWS (through MyCoyote) which has the information they need.

**Q. My student is struggling with a class and needs help. Where can I go to get this help?**

**A.** The university has a few academic support programs which can help. <http://advising.csusb.edu/acasup.html>

**Q. Are there any tutors on campus?**

**A.** Yes. Contact the Learning Center by visiting their website. [www-ugs.csusb.edu/lc](http://www-ugs.csusb.edu/lc) ■

# Four-Year Graduation Pledge Program

California State University, San Bernardino is committed to assisting students in reaching their goal of a baccalaureate degree in the shortest time possible. With careful planning a student can graduate in four years. The campus has consistently worked to plan an academic schedule and degree requirements which can be taken by students willing to devote their time and energy to full-time enrollment and study. Many students have found it possible to graduate in four years (12 quarters) of full-time study. We believe well qualified, hard working students should set as their goal the completion of an undergraduate program without loss of time. We are prepared to help students reach this goal.

## WHO IS ELIGIBLE?

All entering freshmen with a declared major, and concentration if applicable, who are willing to take 45-47 or more units a year, who enter without basic skills deficiencies and meet all entrance requirements for the major are eligible. Students must average 15 units per quarter to reach the minimum of 180 units required for the Bachelor of Arts degree. It should be noted that the Bachelor of Science degree requires 198 units. Completion of the B.S. degree in four years will require a higher unit load in most quarters or enrollment in summer sessions.

## WHAT IS THE UNIVERSITY'S PLEDGE?

- Cal State San Bernardino pledges to provide sufficient classes for Four-Year Degree Pledge Program students so they will be able to graduate in four years. All Four-Year Degree Pledge students will receive special advisement and first priority during course registration each quarter. Incoming freshmen and participants who continue to meet the eligibility criteria will

receive the highest priority in course registration and must register during the priority time assigned.

- Students will receive a Degree Audit Summary (PAWS) each quarter to allow them to track their progress and to clearly outline remaining units and course requirements. PAWS is available on-line.
- Departments will provide a tentative two-year schedule of course offerings to allow students to plan their enrollments and sequence of courses in advance. Every effort will be made to sequence course offerings to allow students to take required courses either day or night; however, it should be noted that a full load of 15-16 units normally cannot be taken after 6:00 p.m. and is not advisable if students are working more than 20 hours a week.
- If there are course conflicts which prevent students from taking courses on schedule, the appropriate course substitutions, waivers or options in the major will be provided by the department chair or for General Education by the Dean of Undergraduate Studies.



## WHAT IS THE STUDENT'S OBLIGATION?

- Sign the Four-Year Degree Pledge form prior to the first term of enrollment.
- Take all qualifying exams and diagnostic/placement tests in English (EPT), mathematics (ELM), foreign language placement, music auditions, portfolio reviews, etc. before registering for the first term. All deficiencies or remedial course work must be made up before the first term of courses.
- Enroll each quarter at the assigned on-line registration time. Students enrolling late cannot be assured of getting courses needed.
- Make satisfactory progress, maintain a "C" average each quarter, and receive grades sufficient to allow registration into the next level of required courses.
- Meet each quarter with the assigned advisor, reach agreement regarding an appropriate course of study, and have the class schedule approved by the advisor and/or Advising and Academic Services before registering. At advisement, students and advisors will consider the future term's course offerings as related to graduation requirements.

- Pre-Psychology and Pre-Nursing students must be accepted into their major according to the department's established schedule.
- Take courses at times (day or evening) when they are offered and/or available and in correct sequence. Note: Students who change their major or concentration or who take a leave of absence will not necessarily be able to graduate in four years.
- Demonstrate accountability by complying with all administrative and academic policies and procedures. Non-compliance will result in cancellation of the pledge agreement.
- After four academic years of full-time enrollment, if it is determined that required courses were not made available, the student will not be required to pay tuition or fees otherwise required for the student to subsequently register and enroll in courses necessary for graduation. This is the sole remedy for the university's breach of the degree pledge program.
- For more information and to determine eligibility to sign the pledge, contact Advising and Academic Services, University Hall, Room 380, (909) 537-5034. ■

# Career Services

The mission of the Career Development Center is to support the academic purpose of the University by providing comprehensive career services that result in the advancement of student learning and career success. The programs and services are designed to meet the career/life challenges of students and recent graduates who are planning for their future. Services include:

- Career counseling
- Workshops and presentations
- Education Job Fair, Career Expo, and special events
- Job listings (full time and part time) including a Job Kiosk (classifieds from seven newspapers)
- Employer information tables and sessions
- On campus interviews and recruitment
- Monstertrak and Interviewtrak
- Resume critiques (in person and on-line) and mock interviews
- Interest assessment testing
- Career Resources Library and Computer lab with access to internet job searches
- Employer files and research
- San Manuel Internship Program

For more information on services offered by the Career Development office, please visit <http://career.csusb.edu>




**TERRACE VILLAGE APARTMENTS**

Terrace Village Apartments is located on 8.5 acres in the foothills of the San Bernardino mountains. The property has beautiful landscaping, an abundance of trees and open spaces to give your apartment privacy. Terrace Village offers spacious two bedroom two bathroom floor plans. Terrace Village offers three on-site laundry rooms, sparkling Olympic size pool, adult Jacuzzis & kiddie pool. We are in a residential area that is convenient to shopping, restaurants, mountain resorts freeways and good schools. Friendly long term neighbors give the property a real sense of community. Our professional staff is here to provide you with quality & professional assistance with all of your rental needs. Our 24-hour emergency number keeps us connected to our residents at all times.

1904 E Lynwood Drive – San Bernardino, CA 92404

**(909) 881-3464**  
Prices Start at \$800



# Services to Students with Disabilities (SSD)

**Services to Students with Disabilities offers a comprehensive and well-coordinated system of educational support services to students who have documented permanent or temporary disabilities. All students who are registered with the office are guaranteed equal opportunity to participate in all programs, services, activities and facilities.**

Some of the support services available include: alternate media, sign language interpreting and real-time captioning services for the hearing impaired, test-taking accommodations, priority registration, mobility assistance, and temporary medical parking permits. The SSD office is also a resource to faculty and staff members who assist students with disabilities in meeting their educational objectives. The SSD Office, in collaboration with the California State Department of Rehabilitation, sponsors the WorkAbility IV program.

WorkAbility IV is a transition program designed to create career options and opportunities for students with disabilities who complete their degrees at CSUSB. This program also focuses on effective assistive technology appropriate to each participant's disability and chosen field of employment. Both prospective and new students to the university are encouraged to contact SSD early in their CSUSB programs. For more information about the services offered please go to <http://enrollment.csusb.edu/~ssd>



# Stay Healthy

The Student Health and Psychological Counseling Center provides first aid and basic out patient care services. We have a full time staff Monday through Friday to care for your needs. First Aid is always available during clinic hours to anyone on campus. We are staffed with Doctors and Nurse Practitioners, Nurses and Pharmacy. Our center has contracted with local Lab and X-ray services for our students. Our Psychological Counseling Center also has a full time staff of Marriage and Family Therapists, Licensed Psychologists and supervised interns.

Regularly enrolled students at CSUSB pay a Student Health Fee and they are automatically eligible for health and counseling care at the Student Health and Psychological Counseling Center. Student Health Fees support and operate the Health Center.

## Prescriptions

We have a full time Licensed Retail Pharmacist who fills the prescriptions written by our doctors or nurse practitioners. He stocks about 100 over-the-counter (OTC) items. He also can fill prescriptions written by an outside physician, however if we don't have it in stock he can order. Special orders typically must be pre-paid and will arrive within 24 – 48 hours.

## Immunizations

The Student Health Center provides clearances for the university admissions requirement. All new and re-admitted CSU students born after January 1, 1957 are required to present proof of the following immunizations: Measles, Rubella vaccine, and Hepatitis B vaccine for those students under 18 years of age prior to census date of first quarter of enrollment. For specific information about vaccines required call the Immunization hotline at (909) 537-7356. These immunization requirements must be fulfilled by the beginning of the

second term of enrollment at CSUSB. For Immunization Requirements visit <http://healthcenter.csusb.edu>.

## Health Insurance

Although basic health care is provided by the Student Health Center, major illness and injury, as well as certain conditions requiring a specialist or hospitalization, are beyond our scope of service. Students will be referred to an outside provider for these illnesses or injuries. If your student does not have health insurance, it is advisable to purchase insurance on your own to help cover unforeseen illnesses. A supplemental insurance plan is offered to your CSU student to cover these types of situations. A detailed brochure is available in the Student Health Center.

## Student Recreation and Fitness Center

The new Student Recreation and Fitness Center is proud to offer an exciting fulfillment of creative programs in the areas of fitness, wellness, intramural sports, aquatics, outdoor adventure and informal recreation. This new 37,000 square foot complex, located at the south end of campus, houses a 34 foot climbing wall, 8800 square foot fitness room, multi-purpose athletic court, locker rooms and two group activity rooms for aerobics, dance and martial arts classes.

# Parenting a College Student 101

A young person's entrance into CSUSB begins a significant transitional period for both the student and family members. Families and students often experience a mix of emotions. Both may feel proud, excited, relieved, and happy and may also experience the more difficult feelings of sadness and worry. Both families and students face challenges as they navigate this new phase of life. As a family member, understanding the concerns that students typically have as they enter college can be helpful in supporting them through the process.

Students have to figure out a lot of stuff when they go to college. First year students are leaving behind a familiar and often very comfortable environment. They must cope with the loss of their high school years, friends, family time, and hundreds of little and big changes. They confront all kinds of new opportunities to make friends and most have at least some fear that they won't fit in or make connections with their peers. They have to figure out how to manage a lot of different elements: time, money, academics, freedom, and most importantly themselves! Further, they try to figure all this out without your constant presence



and active guidance. Many students become periodically overwhelmed, especially in the first couple of quarters.

So how can you help? One of the greatest challenges families face is how to appropriately support their student as they enter college. Here are some suggestions from veteran families:

- **Listen** to your child and provide supportive encouragement (this usually is accepted better than unsolicited advice)
- **Encourage** self-reliance (but be a safety-net when things are really rough)
- **Praise** accomplishments soundly and attempts enthusiastically ▶

<p><b>THE HIGHLANDS</b> APARTMENT HOMES</p> <p>The Highlands is conveniently located to the 215, 91 and 10 freeways. Quick access to CSU San Bernardino. We offer spacious floor plans perfect for roommates.</p> <p>Featuring newly upgraded apartments and gorgeous amenities including a private fitness center, cross-fitness trails, 4 pools and a pet park.</p> <p>Professionally managed and ready to serve you</p> <p>11750 Mt Vernon Avenue – Grand Terrace, CA 92313 <a href="http://www.experiencethehighlands.com">www.experiencethehighlands.com</a> – 909.783.1230</p>	<p><b>CYPRESS VILLAS</b> APARTMENT HOMES</p> <p>Cypress Villas is conveniently located to the 10 and 210 freeways minutes from historic downtown Redlands</p> <p>Quick access to CSU San Bernardino. Apartment homes feature oversized patios perfect entertaining</p> <p>Community amenities include a private fitness center and billiards room</p> <p>Professionally managed and ready to serve you</p> <p>301 E. Cypress Avenue – Redlands, CA 92373 <a href="http://www.experiencecypressvillas.com">www.experiencecypressvillas.com</a> – 909.798.1862</p>
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- **Keep them informed** about life at home and family events
- **Encourage active involvement** with on-campus activities and groups
- **Stay connected;** texting may be a better way to connect with less verbal students than phone calls. By the same token, try to lessen over-reliance by decreasing contact when over-dependency may be an issue
- **Discuss your expectations** for your student before they start college and continue the conversation as they progress
- **Help your child connect** to resources when needed. They may need urging and assistance locating and accessing counseling, advising, and special services
- **Provide balance,** students may not realize that while their transition may be uncomfortable, it is temporary and they will likely flourish in time

Remember that while your student is facing the challenges of a new phase of life, so are you. Expect that it might be a little rough for you to adjust to the changes too and give yourself permission to feel all the emotions that come when a student goes to college. Remember to find your own support. Re-connect with friends, interests, hobbies, maybe even your spouse or partner. ■

**DON'T WAIT!**  
Make your Coyote OneCard your U.S. Bank ATM Card today!  
usbank.com/csusb

**YOUR ID & ATM CARD**  
Visit your local U.S. Bank branch today!  
4444 University Pkwy | San Bernardino | 909-473-0574

Member FDIC

# Campus Safety

The mission of the department is to protect life and property on campus. The University Police Department is a duly authorized law enforcement agency. All University Police officers are fully trained California state peace officers with law enforcement authority throughout the state of California. The University Police Department operates 24 hours per day, 7 days per week, and can be reached by dialing on-campus extension 911 or (909) 537-5165 for non-emergency requests.

## Crime Prevention Programs

- **Rape Aggression Defense Program (RAD):**

The Department of Public Safety in partnership with the Women's Resource Center, holds 15 hour physical training courses for women on escape and evasion from physical attack. The course includes a simulation phase where students put training into practice against protective suited aggressors.

- **Whistle Defense Program:**

This program is designed to create a whistle defense zone around the university and whistles are used for crime alerting. Participants agree to use the whistle only in the event of a police emergency and to call the police if a whistle is heard.

- **Police Escort Service:**

University police provides an escort service on a first-come, first-served basis to anyone requesting the service on campus. This service is available at any time.

- **Crime Prevention Training:**

University police can provide crime prevention training upon request in almost any areas of crime prevention, including rape prevention training.

## Campus Emergency Alert:

Cal State San Bernardino has implemented the Connect-ED® service to allow university administration and the University Police Department the ability to reach all students and staff



with time-sensitive information during unforeseen events or emergencies using voice, e-mail and text messaging.

During critical situations, CSUSB officials can use the system to broadcast pertinent information and provide details on appropriate response. There is no charge to subscribe to the service, but call and text messaging fees from cellular phone service providers could apply. ■

# Money Matters - Fall 2011

New college students have a lot to learn about life on their own. They face many simultaneous challenges, learning independent living as they adjust to new life-styles and campus patterns of living and learning.

Many college freshmen – indeed, some transfer students as well – will deal with day-to-day costs they never before had to handle themselves.

## After Your Student Starts College: Help Build Money Management Skills

- Teach your student how to plan and maintain a budget.
- If your student is getting a checking account for the first time, show them how to balance their checkbook and record their transactions to prevent bouncing checks.
- Explain the need to build a good credit history by paying bills on time and avoiding debt.
- Teach your student to plan ahead and save for emergency needs.
- Help your student to ask questions and learn to do things for themselves.

## Credit Is Important: Teach about Credit Cards

Many students may not realize how small purchases can add up. Because of this, some students go into debt. We encourage you to talk to your student about credit cards and the long lasting effects of credit card debt.

To reduce the likelihood of unmanageable credit card debt for students, the University does not allow credit card companies to solicit students on campus. However, mail and online solicitation is rampant, so help your student understand credit terms.

## Living Away from Home: Cash Stress

Managing money can be a major source of stress for students. It's hard to suddenly live on a set budget if you've never done so. If you are providing them with financial help, we recommend providing expenses one month at a time. If financial aid and earnings will be the major source of their living expenses, help them learn to plan ahead for the entire semester.

As the academic year progresses, your student may feel strapped for cash. Banks are aggressively marketing loans by calling them "financial aid." However, the terms of these loans, especially over time, may be an undue burden when your student graduates. It is better to consider alternatives other than additional borrowing.

## Common-sense Information about Avoiding Debt

- Avoid use of credit cards.
- Learn to live within a budget.
- Talk to a financial aid advisor before you take out a private loan.

## Be Smart: File a FAFSA

We encourage all students, regardless of income, to submit a Free Application for Federal Student Aid (FAFSA). Even those students who don't qualify for need-based aid, are usually eligible for federal loans that have student-friendly terms and low interest rates. Cal State San Bernardino participates in the Federal Direct Student Loan Program, which provides long-term, low-interest loans, called Stafford loans, borrowed directly from the U.S. Department of Education, with the loan proceeds delivered through CSUSB. The lender is the U. S. government, not a bank or loan company, and there is no preferred lender list. CSUSB also administers federally backed loans to parents, called PLUS Loans, that are usually a better alternative to private lending.

## Thank You

Parents and guardians may contact us directly if their student has submitted an Authorization to Release Information, available on our Web site ([finaid.csusb.edu/applications/index.shtml](http://finaid.csusb.edu/applications/index.shtml)). This allows our personnel to speak directly to a parent or guardian about their student's financial aid file, and assures compliance with the federal Family Educational Rights and Privacy Act (FERPA). We hope that your student will love Cal State San Bernardino and will have an academically successful and rewarding school year. Congratulations to you, the family, for bringing them this far! ■



# Coyote OneCard

The Coyote OneCard is the official California State University San Bernardino identification card. Your student's Coyote One Card is used in the computer labs, library, recreation center, ASI box office, etc. They can obtain their Coyote One Card at Academic Computing and Media located in the basement of the Pfau Library. The Coyote OneCard it's not just an ID it also functions as a:

<b>Meal Card</b>	If you live in the resident halls and are on a meal plan
<b>Library Card</b>	Library access number located on back of card
<b>Fitness Card</b>	For Rec Sports Center access
<b>Medical Card</b>	For access to Student Health Center services
<b>Print Card</b>	By adding funds to your Coyote OneCard it becomes a purchasing/printing card.

## Debit/Check Card

By opening an account with US Bank Funds can be added at the following campus locations:

- Foundation Cashier's Window (FB-105)
- Foundation Dining Services office Commons (CO-209)
- At any Value-Center Machine location: Pfau Library (PL) - 1109  
Library reference desk 1st Floor  
University Hall (UH) 1st Floor (next to Kiosk) ■



# Coyote Bookstore

## The facts you need to know!

### Rent-A-Text

With our Rent-A-Text program you will save 50%\* or more on textbooks. We offer the convenience of being able to rent textbooks in-store or online and are flexible on payment. (\*Valid on rental titles. Based on average savings vs new book price.)

### Used Books

We know that there are going to be times when renting a book is not an option or is not desired so we will continue to offer great savings with our used book selection. Purchases of used or new textbooks are able to be sold back to us at the end of the term for cash!

### Clothing and Gifts

We are proud to offer a wide selection of CSUSB clothing and gifts. Shop in-store or online at [www.coyotebooks.bkstr.com](http://www.coyotebooks.bkstr.com).

### Computers and More\*

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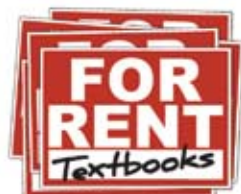
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\*Valid on rental titles. Based on average savings vs new book price. See store for details.

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## Home Away from Home

The CSUSB residential community is generally comprised of equal number of freshmen, transfers, and returning students, so your student is surrounded by a wonderful mix of friendly people from the first day. Our staff of custodians, residential life staff, maintenance workers, and administrative staff are dedicated to help your student enjoy their experience living on campus and to encourage them as they pursue their academic pursuits.

### Built-In Advantages

Living in any of the Villages is reasonably priced when compared to the rapidly rising costs of utilities and commuting and has the advantage of priority registration, assigned parking, and being near academic and classroom buildings, the Pfau Library, and all campus activities. The Housing and Residential Life staff seeks to make financial arrangements as convenient as possible and offers multiple payment options as well as working with financial aid. On-campus residents enjoy the benefits of high-speed internet access (wireless internet connection at Serrano Village) and digital cable service. The Housing and Residential Life staff is available 24 hours a day to assist students with safety and emergency needs.

### Campus Living

Serrano Village is the ideal environment for first-year and new transfer students. Its residence hall environment and strong sense of community makes Serrano Village a perfect place to live, learn and make friends. Arrowhead Village offers all the comforts of home. It gives you the freedom and flexibility of apartment-style living with the convenience of being located right on campus.

### Apartments at University Village

offer privacy and convenience. The beautiful, new complex boasts 132 fully-furnished units with a choice of 3 floor plans. Featuring all private bedrooms,

University Village is ideally suited for upper-division students looking for independent, upscale living with the convenience of being located right across the street from campus.

Serrano Village residents are required to purchase a meal plan. Residents living in Arrowhead or University Village are not required to purchase a meal plan, but do have the option of purchasing one at the same rate as Serrano Village residents. Choose a plan that best suits the need of your student. Contact Foundation Dining Services for information at (909) 537-5935. ■

Mail and packages for your student can be sent to:

6000 University Parkway  
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# Welcome to San Bernardino!

San Bernardino is a year-round sunshine-filled city that has exciting year-round events, cultural activities and entertainment. Located in the heart of Southern California, San Bernardino is nestled at the base of local mountain resorts and at the crossroads of the I-215 and I-10 Freeways.

Not only will you find historical and factual information, you will get a glimpse of our picturesque mountain views and a sense of what surrounds our area within a very short distance. Take a drive down historic Route 66 and then experience our hospitable nature at our local restaurants and hotels on Hospitality Lane. Cruise on in to the California Welcome Center and scope out all there is to do in the area. There are thousands of free brochures and maps to help guide you.

The California Theatre of Performing Arts hosts a multitude of events such as Broadway plays, musicals, comedians, and popular bands and singers. The San Bernardino Symphony and Sinfonia Mexicana also perform at the theatre.

Inland Southern California is a playground of popular attractions, and San Bernardino is in the center of it all. Drive in any direction and within an hour you'll reach nearby mountain resorts for skiing, hiking, mountain biking and camping or major theme parks, Pacific Ocean beaches, and famous LPGA and PGA golf courses.

For an adrenaline rush, check out the Orange Show Speedway, California Speedway featuring NASCAR, and the city's signature event each September, the Stater Bros. Route 66 Rendezvous, the hottest cruisin' classic car show in the western United States with 1,700 classics cruising the 35 blocks of downtown San Bernardino.

Enjoy San Bernardino, your sunny destination for recreation.

Wayne Austin  
President/CEO ■





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1775 E. 20th Street  
San Bernardino, CA 92404  
(909) 885-7798  
email: pinegarden@trilar.com

## EVENTS THROUGHOUT THE YEAR

## Seasonal

California Theatre  
All year

The historical California Theatre built in 1928 has played host to major stage and screen stars. This season they host the San Bernardino Symphony, Sinfonia Mexicana along with notables such as Riverdance, Brad Garrett, Michael Bolton, Grease, Barenaked Ladies and 42nd Street. For schedules: [www.californiatheatre.net](http://www.californiatheatre.net)

Inland Empire Route 66ers of San Bernardino Single "A" Baseball (through Sept.) Arrowhead Credit Union Park (909) 888-9922 or [www.sixtysixers.com](http://www.sixtysixers.com)

Oak Glen Apple Harvest  
Celebration of the apple harvest. September through December. Various apple ranches along Oak Glen Road and throughout town of Oak Glen. (909) 797-6833

Oktoberfest  
Big Bear's annual Bavarian blast with oompah bands, log cutting and more. Weekends through September and October. Big Bear Lake Convention Center, Division Road and Highway 18. (909) 866-4607 or [www.eventsinbigbear.com](http://www.eventsinbigbear.com)

Ramona Bowl  
The annual outdoor pageant depicts the romantic spectacle of early California. Late April through December. 27400 Ramona Bowl Road, Hemet (800) 645-4465 or [www.romonabowl.com](http://www.romonabowl.com)

San Bernardino Symphony Orchestra Season (Sept. - May)  
California Theatre of Performing Arts, San Bernardino (909) 381-5388 or [www.sanbernardinosymphony.org](http://www.sanbernardinosymphony.org)



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San Bernardino, CA 92408 (909) 806-4040

[www.sanbernardino.hgi.com](http://www.sanbernardino.hgi.com)

## January

Trout Season  
Inland Empire Regional Parks  
For more info call (909) 38-parks

## February

Auto Club 500  
NASCAR's Busch Series happens in Fontana at the Auto Club Speedway. (800) 944-7223 or [www.autoclubspeedway.com](http://www.autoclubspeedway.com)

Calico Civil War  
Experience History as the North meets the South in authentic Civil War reenactments. Calico Ghost Town, Yermo (800) To-CALICO or [www.calicotown.com](http://www.calicotown.com)

## March

Annual Prairie Dog Grand Prix  
Glen Helen Raceway Park (909) 880-3090 or [www.glenhelen.com](http://www.glenhelen.com)

## April

Lake Arrowhead Annual Film Festival  
Come to Lake Arrowhead and watch the stars come out. (909) 337-7587 or [www.lakearrowheadfilmfestival.com](http://www.lakearrowheadfilmfestival.com)

San Manuel Pavilion Concert Season  
Glen Helen Park (866) 459-9233 or [www.livenation.com](http://www.livenation.com)

St. Patrick's Day Celebration  
66ers Stadium (909) 888-9922, [www.66ers.com](http://www.66ers.com)

Apple Blossom Festival  
Annual Apple Blossom Festival, country-style festival, crafts fair, live entertainment, pony and hay rides. Third week in April, Oak Tree Village and apple ranches along Oak Glen Road, Oak Glen. (909) 797-6833 or [www.oakglen.net](http://www.oakglen.net)

## May

The California State Annual  
Chili Cook-off - Free  
Perris Hill Park, 1001 East Highland Ave. [www.internationalchilisociety.com](http://www.internationalchilisociety.com)

National Orange Show  
An annual event since 1911, featuring exhibits, entertainment, contests, animals and carnival. National Orange Show Grounds 689 South 'E' Street, San Bernardino (909) 888-6788 or [www.nationalorangeshow.com](http://www.nationalorangeshow.com)

San Bernardino County Fair  
Annual fair features everything from prize pigs to proud peacocks and concerts. Late July through early August. 14800 Seventh Street, Victorville (760) 951-2200 or [www.sbcfair.com](http://www.sbcfair.com)

San Bernardino Railroad Days  
Train enthusiasts gather for the steam engine trains, exhibits, entertainment, arts & crafts. [www.sbrailroaddays.com](http://www.sbrailroaddays.com)

Calico Spring Festival  
Annual festival. Come for the old time music, chili and stew cook-off. Calico Ghost Town, Yermo (800) To-CALICO or [www.calicotown.com](http://www.calicotown.com)

## June

Cherry Festival  
Features arts and crafts, carnival rides, food and dancing. Each June, throughout Beaumont Off I-10 at the junction of Highway 60, Cherry Valley (951) 845-9541 x104 or [officemanager@beaumont-cachamber.com](mailto:officemanager@beaumont-cachamber.com)

Huck Finn's Jubilee  
Features catfish derby, bluegrass and country music and clogging. Held each Father's Day weekend. Mojave Narrows Regional Park, Victorville. (760) 245-2226 or [www.huckfinn.com](http://www.huckfinn.com)

Lake Arrowhead Antique Classic Wooden Boat Show  
Lake Arrowhead. Antique classic cars and boats line Lake Arrowhead. First weekend in June. [www.lake-arrowhead.net](http://www.lake-arrowhead.net)

Temecula Balloon & Wine Festival  
Watch the hot air balloons dance in the sky. 1st weekend in June at Lake Skinner Recreation Area. Hot Air Balloon Rides available. (800) 965-2122 or [www.tvbwf.com](http://www.tvbwf.com)

## July

Independence Day  
July 4 celebrations throughout the Inland Empire are held at county regional parks, including Glen Helen Regional Park. Features games, picnic, entertainment and fireworks. (909) 38-parks

Old Miners Days  
Big Bear Lake outdoor festival, featuring a chili cook-off, parade & western-style food. Every July. (909) 866-4607 or [www.eventsinbigbear.com](http://www.eventsinbigbear.com)

## August

Western Regional Little League Championship  
6707 Little League Drive (909) 887-6444 or [www.littleleague.org](http://www.littleleague.org)

ITP Quad X  
Glen Helen Raceway Park. (909) 880-3090 or [www.glenhelen.com](http://www.glenhelen.com)

Big Bear Renaissance Faire  
Pedersens Mill in Fawnskin (909) 866-4607 or [www.eventsinbigbear.com](http://www.eventsinbigbear.com)

## September

Stater Bros. Route 66 Rendezvous  
Experience the Route 66 Rendezvous, one of the largest classic car shows in the country with 1700 classics cruisin' for 500,000 spectators during this 4-day event that takes place on the downtown streets of San Bernardino the third week of every September. live music, vendors, food and family fun. (909) 388-2934 or [www.route-66.org](http://www.route-66.org)

Big Bear Lake International Film Festival  
Highlights independent feature-length films, student films, short films, family films, documentaries and digital films. Mid-September. Big Bear Lake (909) 866-4607 or [www.eventsinbigbear.com](http://www.eventsinbigbear.com)

## October

Calico Days  
Old west celebration featuring parade, gunfighters, music, games, dancing. 1st weekend in October. (760) 254-3828 or [www.calicotown.com](http://www.calicotown.com)

## November

Calico Heritage Fest  
Features dance, music and art; on Thanksgiving weekend. Calico Ghost Town, Yermo (800) TO-CALICO or [www.calicotown.com](http://www.calicotown.com)

## December

San Bernardino Annual Christmas Parade  
This wonderful family parade is sure to please. (909) 886-4661 or [www.ymcaeastvalley.org](http://www.ymcaeastvalley.org)

New Year's Eve Torchlight Parade  
Annual Torchlight parade down Snow Summit Slopes followed by fireworks. (909) 866-4607 or [www.eventsinbigbear.com](http://www.eventsinbigbear.com) ■

# CALIFORNIA STATE UNIVERSITY SAN BERNARDINO

5500 University Parkway, San Bernardino, CA 92407-2393  
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## Campus Map 2011

April 19, 2011

- |                              |  |   |  |
|------------------------------|--|---|--|
| AD Administration            | CE College of Education                        | IC Information Centers                  | SB Social & Behavioral Sciences                      |
| AF Auto Fleet Services       | CH Chaparral Hall                              | JB Jack H. Brown Hall                   | SH Sierra Hall                                       |
| AH Animal House/Vivarium     | CO Commons                                     | OB Murillo Family Observatory           | SU Santos Manuel Student Union                       |
| AS Administrative Services   | CS Chemical Sciences                           | OT Foundation Bldg. Add. (ACT)          | SV Serrano Village                                   |
| AV Arrowhead Village Housing | DD Univ. Center for Developmental Disabilities | PA Performing Arts/Theatre/Recital Hall | TC Temp. Classrooms                                  |
| BI Biological Sciences       | ES Environ. Health & Safety                    | PE Physical Education                   | TK Temp. Kinesiology Annex                           |
| BK Coyote Bookstore          | FB Foundation Building                         | PK1 Parking Structure West              | TO Temp. Offices                                     |
| CC Children's Center         | FM Facilities Management                       | PK2 Parking Structure East              | UH University Hall                                   |
|                              | FO Faculty Office Building                     | PL John M. Pfau Library                 | UP University Police                                 |
|                              | HA HVAC Central Plant                          | PS Physical Sciences                    | UV University Village                                |
|                              | HC Health Center                               | PW Plant/Central Warehouse              | VA Visual Arts Center/Robert V. Fullerton Art Museum |
|                              | HP Health and PE Complex/Coussoulis Arena      | RF Student Rec. & Fitness Ctr.          | YC Yasuda Ctr. for Ext. Learning                     |



- Legend**
- Emergency Phones
  - Parking Permit Dispensers\*
  - Disability/Medical Parking Areas
  - Information Centers (IC)

\*Parking permits are required to park on campus at all times — 24 hours a day/7 days a week. <http://adminfn.csusb.edu/parking>

IMPORTANT OFFICE PHONE NUMBERS		
Adult Re-Entry Program / Adult Re-Entry Center	SU-130	(909) 537-5253
Advising and Academic Services/SAIL (x5921)	UH-380/ UH-386	(909) 537-5034
Athletics Events Athletics Department	HP-112	(909) 537-3001
Basic Skills (EPT/ELM) Advising and Academic Services	UH-380	(909) 537-75034
Clubs and Student Activities Student Leadership and Development	SU-203	(909) 537-5234
Career Workshops Career Development Center	UH-329	(909) 537-5250
Changing Majors Records, Registration and Evaluations	UH-171	(909) 537-5200
Coyote ONE CARD Academic Computing and Media	PL-003	(909) 537-5060
Discrimination Complaints Student Affairs Office	UH-231	(909) 537-5185
Dropping/Adding Courses after Census (Declared) College of Major Dropping/Adding Courses after Census (Undeclared) Advising and Academic Services	UH-380	(909) 537-5034
E-Mail Telecommunications and Network Services	PL-028	(909) 537-7278
Educational Opportunity Program (EOP) EOP Office	UH-395	(909) 537-5042
Financial Aid Financial Aid Office	UH-150	(909) 537-5221
Grade/Academic Grievance Associate Dean, Undergraduate Studies	AD-183	(909) 537-5044
Graduation Requirement Check Records, Registration and Evaluations	UH-171	(909) 537-5219
Grievance (non-academic) Student Affairs Office	UH-231	(909) 537-5185
Health Services Health Center	HC-135	(909) 537-5241
Housing (On-campus) Housing and Residential Live University Village		(909) 473-7800
Immigration Questions International Center	UH-235	(909) 537-5197
Leave of Absence Advising and Academic Services	UH-380	(909) 537-5034
Media Services Academic Computing and Media	PL-003	(909) 537-5060
Non-Academic Grievance Vice President, Student Affairs Office	UH-231	(909) 537-5185
Open University Enrollment Extended Learning	SH-134	(909) 537-5975
Psychological Counseling Center	HC-136	(909) 537-5040
Registration Help Desk Records, Registration and Evaluations	UH-171	(909) 537-7671
SAIL (Student Assistance in Learning) SAIL Office	UH-386	(909) 537-5921
Scholarships Financial Aid Office	UH-150	(909) 537-5034
Student Development Programs Student Leadership and Development	SU-203	(909) 537-5234
Student Assistants Work Career Development Center	UH-329	(909) 537-5250
Study Skills (USTD courses) Advising and Academic Services/SAIL	UH-380/386	(909) 537-5838
Testing (make-up exams, challenge exams, etc.) Learning Center Testing Services	UH-351	(909) 537-5038
Testing, Standardized (GRE,GMAT,EPT/ELM, etc.) Testing Office	UH-386	(909) 537-5041
Transcripts Records, Registration and Evaluations	UH-171	(909) 537-5268
Transfer of Credits Records, Registration and Evaluations	UH-171	(909) 537-5200
Tutoring Learning Center	UH-351	(909) 537-5038
Work Study Financial Aid Office	UH-150	(909) 537-5226
Writing Assistance Writing Center	UH-388	(909) 537-5833

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**Sunrise Apartments**  
Please see ad on back cover.

**Terrace Village Apartments**  
Please see ad on p. 12.

## ATTRACTIONS

**The Robert and Frances Fullerton Museum of Art**  
Please see ad on p. 7.

## SHOPPING & SERVICES

**Coyote Bookstore**  
Please see ad on p. 20.

**Dell**  
Please see ad on p. 23.

## FINANCIAL SERVICES

**US Bank**  
Please see ad on p. 16.

## HOUSING

**Highlands/Cypress Villas Apts**  
Please see ad on p. 15.

**Pine Garden Apartment Homes**  
Please see ad on p. 25.

For advertising inquiries, please contact  
UPM Sales Consultant  
AJ Virostek at (866) 721-1357 or  
email: [ask@universityparent.com](mailto:ask@universityparent.com)

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# Sunrise

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[sunrise@rpmcompany.net](mailto:sunrise@rpmcompany.net)

